

## Camusdarach Campsite Terms and Conditions (Glamping Pods)

Please make sure you read and agree to the following terms and conditions of the site – when you make a booking you are accepting the terms and conditions on behalf of your whole party.

Your booking confirmation will be sent out once we have received your deposit payment. When you receive your booking confirmation, you must check it carefully and advise us immediately of any inaccuracies.

**Deposits** – to confirm a booking of 3 nights, we require payment in full on booking; for longer stays, 50% of the total booking cost is required. Please note that **deposits are not refundable in any circumstances**. We recommend that you consider taking out holiday insurance to cover any such eventuality.

The balance for your booking must be paid immediately on arrival and deposits are not transferable between Pods. Please note that **if you decide to leave the site early, no refund will be given** for the remainder of your stay.

We understand that plans change – however **you must not arrive on site with more guests** than is stated in your booking as we may not be able to accommodate them. If you book for more people than actually come, we regret that we cannot provide a refund.

**Arrivals** – new arrivals on site should be between 1.00pm and 7.00pm. Later arrivals may be possible **only** by arranging in advance. Where a booking is not taken up by 7.00pm on the day of arrival, the booking will be considered as cancelled unless a later arrival time has been agreed with campsite management.

**On Arrival** – the lead guest for each party must register with reception and pay any balance due. Please note that you must bring your vehicle registration number(s) to reception with you.

**Departures** – you must leave your pod and return keys to reception no later than 10.30am on the day of departure. We regret that we are unable to offer parking spaces after that time for guests on the day of departure.

**Please** keep to the 10mph speed limit at all times on site for the safety of everyone.

**Children** – the safety, supervision and conduct of your children is your responsibility. Children should be supervised by an adult at all times. Please respect that people without children may not want to hear your child so please be aware of the amount of noise your child is making, especially at night.

**Noise** – please keep all noise to a minimum after 10.30pm and before 8.00am. Whilst you may be enjoying sitting out chatting, sound travels very easily at night and you may be disturbing others. Remember, the beach is a fabulous place to gather and chat late around a fire.

If you are disturbed by the inconsiderate behaviour of other guests on site, please advise the team at reception during opening hours. If you are asked to be quiet by a fellow camper or member of staff and you do not take any notice &/or we receive complaints, it is likely that you will be asked to leave the site the following morning.

**Dogs** are welcome on site but must be kept on leads at all times on site and you must clean up after your dog. Dogs should not be taken into the facilities block. Dogs must never be left unattended in cars, caravans, tents etc.

**General Waste** should be bagged and disposed of in the bins provided. **Recycling** should be put unbagged in the blue bins and all **glass** should be put in the glass recycling containers.

The use of **drones** is not permitted on site – although they may be flown with consideration to others on the beach.

**No stag/hen** parties allowed on site.

**Generators** are not allowed on site

**Chainsaws** and axes must not be used in the woods or on sand dunes around the site

**Fires** – are permitted on the beach below the high water line (ie well away from the sand dunes) and on site as long as they are off the ground ie in a fire pit or similar. BBQs are allowed as long as they are raised off the ground.

**All persons** using the site and its facilities do so at their own risk. No responsibility is accepted by the owners for personal injury or inconvenience, loss or damage to personal property, including vehicles.